



Edgewater Beach Resort

Fall 2021

Dear Edgewater Beach Resort Owners/Guests:

The Edgewater Beach Resort is preparing for guests and owners to have a memorable vacation experience this year while on Cape Cod.

Like so many other businesses, we are hopeful that we are finally turning a corner with COVID-19, but it is important to continue to take the proper steps to keep everyone safe and healthy. The upcoming season is expected to be one of the busiest on record for Cape Cod. Unfortunately, the area is also experiencing a labor/staffing shortage. Rest assured that our commitment to provide professional, polite and attentive services remains strong. That being said, we respectfully request your patience and understanding while we do everything in our power to provide a safe and enjoyable vacation for you and your family.

Included in the list below are current guidelines and resort updates:

- **Check-out time is 10:00 a.m. and check-in time is 4:00 p.m. There will not be any early check-ins or late check-outs this year due to COVID-19.**
- Social distancing guidelines are to be followed while you are in the common areas including at the resort's pools and beach areas.
- There is no daily maid service, but a mid-week towel exchange will be available on Wednesdays.
- The outdoor pool is closed for the season.
- The onsite laundry room is open for guest use.
- BBQ grills are available for guests.
- The gym/fitness center is currently closed for mechanical renovations.
- Patio/deck furniture and picnic tables are available on each patio/deck and in the common areas. **We recommend** you bring your own beach chairs for use on the beach and in the courtyard, however, we have now added chairs at the outdoor pool and beach.
- Both pools and spa will operate daily with posted capacity limits. Please be mindful of length of stay to ensure that others have a chance to use the pool.
- Please call the front desk with any maintenance and housekeeping requests. The resort staff will provide services when the room is unoccupied for safety reasons. Housekeeping items will be delivered and left outside your unit door.
- The entire property is non-smoking; however, we have three designated smoking areas for use.
- The interior room renovations continued this past offseason and 12 additional rooms were completed in the West Building. Renovations resume with Phase 3 which will begin in late 2021 with an anticipated completion date in spring 2022.
- Day Use for the owners will be offered on a limited basis and will require a phone call on the day of intended use to register and receive advance approval.
- The Edgewater Beach Resort was recently featured as one of the best Cape Cod hotels on the beach. Check out the article at: <https://newengland.com/today/travel/massachusetts/cape-cod/best-cape-cod-hotels-on-the-beach/>

The resort's employees are working in accordance with the guidelines established by Federal, State and Local authorities. Details can be found at: <https://www.mass.gov/info-details/covid-19-travel-order>.

The Front Desk is currently open from 7:30 a.m. to 10:30 p.m. If you need further assistance, please call (508) 398-6922 or email us at: info@edgewatercapecodma.com

Please stay safe and healthy. We look forward to a great upcoming season here in Dennisport.

Respectfully,
John Verity
General Manager